

WARNING
from
Wandsworth Council Trading Standards

**THERE ARE BUILDERS COLD
CALLING IN THIS AREA NOW**

If you are approached by any person offering to carry out repairs to your property we would advise you to carefully consider the points overleaf.

For further advice please contact

Trading Standards Duty Officer
020 8871 7720

Think before you agree to any repairs.

Always ask yourself: would you have had these repairs even if a trader had not called?

If the answer is no, you need to think very carefully about your decision:

- Do I need it done?
- Can I afford it?
- Can I get a quote from someone else?
- Is it good value?
- Have I been given a written estimate or quote?
- Do I know the name and address of this person?
- Do I have a telephone number of the person?
- Do I have a right to cancel?

If the services cost more than £35 and you did not invite the trader to call then you generally have seven days to change your mind and cancel the contract.

By law the trader must give you a written notice detailing your rights to cancel the contract. Failure to do this is a criminal offence. If the trader refuses to leave when asked, call the police.

Tooting police station 020 8247 8021